Your safety concerns or the safety of others

Firstly, you have the RIGHT to feel and to be safe at all times.

Residential college staff are responsible for the care and protection of all students who live at the residential college.

You may have concerns about the behaviour of residential college staff or any other adult, such as:

- inappropriate social approaches to make friends with you or start a close relationship with you
- inappropriate touching which makes you feel uncomfortable
- sexual talk, personal emails or personal contact via mobile phones or social media
- wanting to meet with you on a personal basis with a view to forming a relationship beyond their role as a responsible adult
- inappropriate physical handling (hitting, pushing, hugging) which is disrespectful of you and which you feel is wrong.

If you answer ‘yes’ to any of the following:

- “I don’t feel safe.”
- “I have an unsafe secret.”
- “I am scared to say no.”
- “I feel shame. I want it to stop.”

then you need to tell someone who can help you.

You may also be concerned about such behaviour towards a fellow student at the residential college. It’s ok for you to make a complaint on behalf of another student.

**Residential college student complaints**

T: 1800 011 114 (Monday to Friday 8am to 5pm)
E: residentialstudentcomplaints@education.wa.edu.au
W: det.wa.edu.au/residentialstudentcomplaints

When you call, you will speak with staff trained in child protection who will listen to your concerns and be able to help you.

You can also make a complaint by phone, emailing or filling out an online form.

Complaints can be anonymous.

Find out more by going to this website.

**24/7 emergency helplines**

**Police**
T: 131 444
(000 for emergencies)

**Crisis Care**
T: 9223 1111
T: 1800 199 008 (country freecall)
T: 9325 1232 (TTY)

**Kids Helpline**
T: 1800 55 1800
W: Kidshelp.com.au